



## **Health Insurance (Quality Assurance Activity – CareFlight Clinical Review Meetings) Declaration 2025**

---

I, Michael Kidd, delegate for the Minister for Health and Ageing and Minister for Disability and the National Disability Insurance Scheme, make the following declaration under section 124X of the *Health Insurance Act 1973*.

Dated 28 July 2025

Michael Kidd

Professor Michael Kidd  
Chief Medical Officer  
Department of Health, Disability and Ageing

---



---

# Contents

<b>Part 1—Preliminary</b>	<b>1</b>
1 Name .....	1
2 Commencement.....	1
3 Authority .....	1
4 Repeal .....	1
5 Schedule .....	1
<b>Schedule 1—Description of quality assurance activity</b>	<b>2</b>
1 Name of activity .....	2
2 Description of activity .....	2



---

## Part 1—Preliminary

### 1 Name

This instrument is the *Health Insurance (Quality Assurance Activity – CareFlight Clinical Review Meetings) Declaration 2025*

### 2 Commencement

- (1) Each provision of this instrument specified in column 1 of the table commences, or is taken to have commenced, in accordance with column 2 of the table. Any other statement in column 2 has effect according to its terms.

Commencement information		
Column 1	Column 2	Column 3
Provisions	Commencement	Date/Details
1. The whole of this instrument	The day after this instrument is registered.	

Note: This table relates only to the provisions of this instrument as originally made. It will not be amended to deal with any later amendments of this instrument.

- (2) Any information in column 3 of the table is not part of this instrument. Information may be inserted in this column, or information in it may be edited, in any published version of this instrument.

### 3 Authority

This instrument is made under subsection 124X(1) of the *Health Insurance Act 1973*.

### 4 Repeal

This instrument is repealed when it ceases to be in force in accordance with subsection 124X(4) of the *Health Insurance Act 1973*.

### 5 Schedule

The quality assurance activity described in the Schedule to this declaration is, to the extent that the quality assurance activity relates to health services provided in Australia, declared to be a quality assurance activity to which Part VC of the *Health Insurance Act 1973* applies.

---

## Schedule 1—Description of quality assurance activity

### 1 Name of activity

The name of the quality assurance activity is *CareFlight Clinical Review Meetings*.

### 2 Description of activity

This quality assurance activity consists of clinical review meetings (CRMs), conducted by CareFlight Limited (ABN 18 210 132 023) (CareFlight) (the Activity). The Activity is conducted by CareFlight, an aeromedical charity where vehicles convey doctors, nurses, and paramedics to medical and trauma incidents to enable hospital-level assessment before transporting the patient to a hospital.

The Activity occurs monthly to quarterly, allowing CareFlight to review the quality of care provided to patients. CRMs are key opportunities for clinical staff to engage in patient safety and quality improvement.

During the Activity, case presentations using de-identified patient information highlight significant missions, opportunities for improvement, or instances where exceptional care has occurred. Deaths and deteriorations, sentinel events and medication errors are discussed when required. Any quality improvement activities being undertaken, or clinical complaints received, are also discussed.

Cases for discussion are either identified in the electronic medical record or requested by individual clinicians. A presentation is then prepared by a senior clinician, as delegated by the service's Medical Director. In multi-disciplinary CRMs the clinical, logistical, and human factor components of cases are discussed with a focus on service and quality improvement.

As part of the Activity, a post-CRM clinical governance report is prepared that summarises the information presented, discussions, and outcomes. Recommendations for quality improvement from that report are shared with the Clinical Practice Team, which disseminates the information to the executive and other applicable CareFlight services as appropriate.

CRM action items are tracked on an Action Register that the Head of Clinical Governance monitors. Action items are assigned to the appropriate committee.