



Telecommunications (Emergency Call Persons) Determination 2019

The Australian Communications and Media Authority makes the following notifiable instrument under paragraph 19(1)(b) of the *Telecommunications Act 1997*.

Dated 8 November 2019

Nerida O'Loughlin
[signed]
Member

Linda Caruso
[signed]
~~Member~~/General Manager

Australian Communications and Media Authority

1 Name

This instrument is the *Telecommunications (Emergency Call Persons) Determination 2019*.

2 Commencement

This instrument commences on 18 November 2019.

Note: The Federal Register of Legislation may be accessed free of charge at www.legislation.gov.au.

3 Authority

This instrument is made under paragraph 19(1)(b) of the *Telecommunications Act 1997*.

4 Definitions

Note: A number of expressions used in this instrument are defined in section 7 of the Act, including the following:

- (a) emergency call service;
- (b) emergency service number;
- (c) Telstra.

In this instrument:

Act means the *Telecommunications Act 1997*.

National Relay Service has the same meaning as in subsection 5(2) of the *Telecommunications (Consumer Protection and Service Standards) Act 1999*.

NRS provider means Concentrix Services Pty Ltd (ACN 166 171 991) to the extent that it provides the whole or a part of the National Relay Service.

5 Repeal

The instrument that is specified in Schedule 1 to this instrument is repealed.

6 References to other instruments

In this instrument, unless the contrary intention appears a reference to any other legislative instrument is a reference to that other legislative instrument as in force from time to time.

Note 1: For references to Commonwealth Acts, see section 10 of the *Acts Interpretation Act 1901*; and see also subsection 13(1) of the *Legislation Act 2003* for the application of the *Acts Interpretation Act 1901* to legislative instruments.

Note 2: All Commonwealth Acts and legislative instruments are registered on the Federal Register of Legislation.

7 National operator of emergency call services (general)

For paragraph 19(1)(b) of the Act, Telstra is a national operator of emergency call services.

Note 1: Telstra operates an emergency call service for receiving and handling calls to the emergency service numbers 000 and 112.

Note 2: The number 112 has been specified in the *Telecommunications Numbering Plan 2015* as an emergency service number and is an alternative available for digital mobile phones.

8 National operator of emergency call services (NRS provider)

For paragraph 19(1)(b) of the Act, the NRS provider is a national operator of emergency call services.

Note: The NRS provider operates an emergency call service for receiving and handling calls to the emergency service number 106. The number 106 has been specified in the *Telecommunications Numbering Plan 2015* as an emergency service number and is for use with teletypewriters (TTYs).

Schedule 1—Repeals

Telecommunications (Emergency Call Persons) Determination 1999

1 The whole of the instrument

Repeal the instrument

Note 1: The *Telecommunications (Emergency Call Persons) Determination 1999* was first notified in the *Commonwealth of Australia Gazette* on 27 October 1999 (No. GN43 at p.3656). Gazettes can be accessed free of charge on the Federal Register of Legislation: www.legislation.gov.au.