

**Australian Securities and Investments Commission**  
**National Consumer Credit Protection Act 2009 — Paragraph 11(1)(a) —**  
**Approval**

**Enabling legislation**

1. The Australian Securities and Investments Commission (*ASIC*) makes this instrument for the purposes of paragraph 11(1)(a) of the *National Consumer Credit Protection Act 2009*.

**Title**

2. This instrument is ASIC Class Order [CO 10/249].

**Commencement**

3. This instrument commences on the later of:
  - (a) the date it is registered under the *Legislative Instruments Act 2003*; and
  - (b) 1 April 2010.

Note: An instrument is registered when it is recorded on the Federal Register of Legislative Instruments (*FRLI*) in electronic form: see *Legislative Instruments Act 2003*, s 4 (definition of *register*). The FRLI may be accessed at <http://www.frli.gov.au/>.

**Approval**

4. ASIC approves the external dispute resolution schemes operated by, and which cover the members of, the following:
  - (a) Financial Ombudsman Service Limited ACN 131 124 448;
  - (b) Credit Ombudsman Service Limited ACN 104 961 882.

Dated this 1st day of April 2010

Signed by Stephen Yen PSM  
as a delegate of the Australian Securities and Investments Commission