



NOTICE OF A DATA MATCHING PROGRAM - Youpla Resolution Payment

SERVICES AUSTRALIA

This notice refers to the data matching program between Services Australia (Services Australia) and the National Indigenous Australians Agency (NIAA) in relation to the Youpla Support Program.

This data matching program involves the matching of:

- data provided by the NIAA to Services Australia about individuals who are eligible for the Youpla Support Program; and
- Centrelink customer data held by Services Australia,

for the purpose of identifying whether persons who are eligible for the Youpla Support Program are existing Centrelink customers of Services Australia.

If individuals are existing Centrelink customers, Services Australia will use customer data held in their Centrelink records for the purpose of administering the Youpla Support Program, including to make contact with the individual, verify their identity and arrange resolution payments. If individuals are not existing Centrelink customers, Services Australia will create a new customer record for the individual and make contact with them in order to verify their identity and arrange resolution payments.

The data provided by the NIAA to Services Australia will contain records relating to approximately 13,700 individuals.

A protocol document describing this program has been developed in consultation with the Office of the Australian Information Commissioner (OAIC). Copies of the document are available from:

<https://www.servicesaustralia.gov.au/organisations/about-us/publications-andresources/centrelink-data-matching-activities>

Services Australia adheres to the OAIC Guidelines on Data Matching in Australian Government Administration which includes standards for data matching to protect the privacy of individuals. Services Australia's privacy policy is available from:

<https://www.servicesaustralia.gov.au/organisations/about-us/publications-andresources/privacy-policy>